



PRESS RELEASE

BRUNEI DARUSSALAM CENTRAL BANK'S OPERATING HOURS DURING THE MONTH OF RAMADHAN 1446H

1. Brunei Darussalam Central Bank (BDCB) would like to inform the public that, in welcoming the month of Ramadhan 1446H, BDCB will be closed on Monday, 3 March 2025M corresponding to 2/3 Ramadhan 1446H, and will resume its operations on Tuesday, 4 March 2025M.
2. This closure also includes the BDCB Currency Gallery and Gift Shop; BDCB Coin Deposit Machine; Credit Bureau, Financial Consumer Issues and Unclaimed Balance service counters; as well as the Real Time Gross Settlement (RTGS) System and the Automated Clearing House (ACH) System. However, please note that should 1 Ramadhan 1446H fall on Saturday, 1 March 2025M, the RTGS and ACH will be in operation starting Monday, 3 March 2025M.
3. Following this, BDCB would also like to inform the public that its operating hours for the month of Ramadhan 1446H are as follows:

Working Hours

Monday – Thursday : 8.00 am – 3.00 pm
Friday : 8.00 am – 12.00 noon

BDCB Gift Shop

Monday – Thursday : 8.30 am – 12.00 noon
Friday : Closed

BDCB Currency Gallery

Monday – Thursday : 8.30 am – 12.00 noon
Friday : 8.30 am – 10.30 am

BDCB Coin Deposit Machine

Monday – Thursday : 8.30 am – 2.00 pm
Friday : 8.30 am – 10.00 am

Credit Bureau Customer Service Counter

**Note: The public is advised to call Credit Bureau at +673 2233369 in advance to schedule an appointment.*

Monday – Thursday : 8.30 am – 2.00 pm
Friday : 8.30 am – 10.30 am

Financial Consumer Issues Service Counter

**Note: The public is advised to call Financial Consumer Issues at +673 8380007 in advance to schedule an appointment.*

Monday – Thursday : 8.30 am – 2.00 pm
Friday : 8.30 am – 10.30 am

Unclaimed Balance Service Counter

**Note: The public is advised to call Regulatory 1 at +673 2380975 in advance to schedule an appointment*

Monday – Thursday : 8.30 am – 2.00 pm
Friday : 8.30 am – 10.30 am

RTGS System

Monday – Thursday : 9.00 am – 2.00 pm
Friday : 9.00 am – 11.10 am

ACH System

Monday – Thursday : 8.30 am – 1.40 pm
Friday : 8.25 am – 10.50 am

4. BDCB would like to apologise for any inconvenience caused and take this opportunity to wish all Muslims Ramadhan Mubarak.

Brunei Darussalam Central Bank

Date: 29 Sya'ban 1446H / 28 February 2025M
Reference: BDCB/COMMS/3