



## PRESS RELEASE

### **BRUNEI DARUSSALAM FINANCIAL INCLUSION DEMAND-SIDE SURVEY 2025**

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1. Brunei Darussalam Central Bank (BDCB) has commissioned Universiti Teknologi Brunei (UTB) to conduct the Brunei Darussalam Financial Inclusion Demand-Side Survey 2025, which will take place from 24 February 2025 to 30 March 2025.
2. The purpose of the survey is to measure the level of financial inclusion in Brunei Darussalam, identify gaps and barriers, and improve access to financial products and services available in the country.
3. The survey aims to engage 2,600 individuals nationwide, representing a diverse cross-section of the population. Interviews will be conducted face-to-face and are expected to take not more than one hour to complete. Please note that questions will focus solely on financial behaviour, access, preferences, and needs of individuals and households. BDCB and UTB would like to assure participants that any information collected will be kept strictly confidential and used exclusively for the purpose of the survey.
4. Interviewers appointed by UTB will reach out to selected individuals to schedule appointments to conduct the interviews and assist with completing the questionnaires. The public is advised to verify the identity of interviewers by requesting their work pass issued by UTB before proceeding with the interview. In case of doubts or concerns, please contact UTB directly:  
  
Telephone : +673 2461020/1/2/3 (Working hours)  
Contact Persons : Professor Kamariah Ismail / Dr Fahmi Ibrahim  
E-mail : [fincsurvey@utb.edu.bn](mailto:fincsurvey@utb.edu.bn)
5. The support and cooperation of participants to the success of this survey are very much appreciated and will be a meaningful contribution towards enhancing financial inclusion in Brunei Darussalam.

#### **Brunei Darussalam Central Bank**

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