



PRESS RELEASE

BRUNEI DARUSSALAM CENTRAL BANK'S OPERATING HOURS DURING THE MONTH OF RAMADHAN 1445H

1. Brunei Darussalam Central Bank (BDCB) would like to inform the public that, in welcoming the month of Ramadhan 1445H, BDCB will be closed either on Monday, 11 March 2024M or Tuesday, 12 March 2024M, depending on the outcome of the sighting of the new moon of Ramadhan for 1445H.
2. BDCB will resume its operations on Tuesday, 12 March 2024M or Wednesday, 13 March 2024M corresponding to 2 Ramadhan 1445H.
3. This closure also includes the BDCB Currency Gallery and Gift Shop; BDCB Coin Deposit Machine; Credit Bureau, Financial Consumer Complaints and Unclaimed Balance service counters; as well as the Real Time Gross Settlement (RTGS) System and the Automated Clearing House (ACH) System.
4. Following this, BDCB would also like to inform the public that its operating hours for the month of Ramadhan 1445H are as follows:

Working Hours

Monday – Thursday : 8.00 am – 3.00 pm
Friday : 8.00 am – 12.00 noon

BDCB Gift Shop

Monday – Thursday : 8.30 am – 12.00 noon
Friday : Closed

BDCB Currency Gallery

Monday – Thursday : 8.30 am – 12.00 noon
Friday : 8.30 am – 10.30 am

BDCB Coin Deposit Machine

Monday – Thursday : 8.30 am – 2.00 pm
Friday : 8.30 am – 10.00 am

Credit Bureau Customer Service Counter

**Note: Members of the public are advised to call Credit Bureau at +673 2233369 to make an appointment*

Monday – Thursday : 8.30 am – 2.00 pm
Friday : 8.30 am – 10.30 am

Financial Consumer Issues Service Counter

**Note: Members of the public are advised to call Financial Consumer Issues at +673 8380007 to make an appointment*

Monday – Thursday : 8.30 am – 2.00 pm
Friday : 8.30 am – 10.30 am

Unclaimed Balance Service Counter

**Note: Members of the public are advised to call Regulatory 1 at +673 2380975 to make an appointment*

Monday – Thursday : 8.30 am – 2.00 pm
Friday : 8.30 am – 10.30 am

RTGS System

Monday – Thursday : 9.00 am – 2.00 pm
Friday : 9.00 am – 11.10 am

ACH System

Monday – Thursday : 8.30 am – 1.40 pm
Friday : 8.25 am – 10.50 am

5. BDCB would like to apologise for any inconvenience caused and would like to take this opportunity to wish all Muslims Ramadhan Mubarak.

Brunei Darussalam Central Bank

Date: 26 Sya'ban 1445H / 7 March 2024M
Reference: BDCB/COMMS/3