



PRESS RELEASE

BRUNEI DARUSSALAM CENTRAL BANK'S OPERATING HOURS DURING THE MONTH OF RAMADHAN 1444H

1. Brunei Darussalam Central Bank (BDCB) would like to inform the public that, in welcoming the month of Ramadhan 1444H, BDCB will be closed on Thursday, 23 March/ Friday, 24 March 2023M corresponding to 1 Ramadhan 1444H, and will resume its operations on Friday, 24 March/ Monday, 27 March 2023M.
2. This closure also includes BDCB's Currency Gallery and Gift Shop; BDCB Coin Deposit Machine; Credit Bureau, Financial Consumer Complaints and Unclaimed Balance service counters; as well as the Real Time Gross Settlement (RTGS) System and the Automated Clearing House (ACH) System.
3. Following this, BDCB would also like to inform the public that its operating hours for the month of Ramadhan 1444H are as follows:

Working Hours

Monday – Thursday : 8.00 am – 3.00 pm
Friday : 8.00 am – 12.00 noon

BDCB Gift Shop

Monday – Thursday : 8.30 am – 12.00 noon
Friday : Closed

BDCB Currency Gallery

Monday – Thursday : 8.30 am – 12.00 noon
Friday : 8.30 am – 10.30 am

BDCB Coin Deposit Machine

Monday – Thursday : 8.30 am – 2.00 pm
Friday : 8.30 am – 10.00 am

Credit Bureau Customer Service Counter

**Note: Members of the public are advised to call Credit Bureau at +673 7372369 prior to walk-in*

Monday – Thursday : 8.30 am – 2.00 pm
Friday : 8.30 am – 10.30 am

Financial Consumer Complaints Service Counter

**Note: Members of the public are advised to call Financial Consumer Issues at +673 8380007 prior to walk-in*

Monday – Thursday : 8.30 am – 2.00 pm
Friday : 8.30 am – 10.30 am

Unclaimed Balance Service Counter

**Note: Members of the public are advised to call Regulatory 1 at +673 2380975 prior to walk-in*

Monday – Thursday : 8.30 am – 2.00 pm
Friday : 8.30 am – 10.30 am

RTGS System

Monday – Thursday : 9.00 am – 2.00 pm
Friday : 9.00 am – 11.00 am

ACH System

Monday – Thursday : 8.50 am – 1.40 pm
Friday : 8.40 am – 10.50 am

4. BDCB would like to apologise for any inconvenience caused and would like to take this opportunity to wish all Muslims Ramadhan Mubarak.

Brunei Darussalam Central Bank

Date: 29 Sya'ban 1444H / 22 March 2023M
Reference: BDCB/COMMS/3