



## PRESS RELEASE

### SCAM CALLS CLAIMING TO BE FROM BRUNEI DARUSSALAM CENTRAL BANK

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1. It has come to our attention that members of the public have been receiving phone calls from individuals claiming to be associated with Brunei Darussalam Central Bank (BDCB). These callers aim to collect personal and banking details for their financial gains at the expense of the victims.
2. BDCB would like to remind the public that it would, under no circumstances, reach out directly and request for personal and banking details over the phone. Members of the public should be wary of phone scammers and are advised to ignore calls from unknown numbers, whether local or international, especially if you are not expecting any call. The public are also reminded to:
  - 2.1. Always be extra cautious when inadvertently answering calls from unknown numbers;
  - 2.2. Never share any personal information, especially relating to banking matters, over the phone. This includes:
    - Personal identification details (e.g. identity card and/or passport number);
    - ATM, debit dan credit card details including PIN and CVC/CVV numbers; and
    - Online usernames or passwords.
  - 2.3. Never transfer or remit funds to unknown organisations or individuals, locally or abroad.
3. BDCB would like to emphasise that any person who uses BDCB's name, symbol, design or representation without its written permission or uses a name, symbol, design or representation identical or resembles BDCB's name, symbol, design or representation with the intentions of deceiving or to cause confusion or to be likely to deceive or cause confusion, is committing an offence under Section 74A of the Brunei Darussalam Central Bank Order, 2010, which carries a penalty of a fine not exceeding BND20,000 or imprisonment for a term not exceeding seven years, or both.
4. BDCB would also like to advise members of the public to stay vigilant and wary when receiving communication materials purporting to be approved by BDCB through the illegal use of BDCB's name, symbol, design or representation, requesting for payments or personal details. Members of the public are urged to contact BDCB for verification by calling the BDCB hotline at 8318388 or email [info@bdcb.gov.bn](mailto:info@bdcb.gov.bn) if they believe they have received a call or text message from scammers purporting to be from BDCB.
5. BDCB remains committed to the financial stability of Brunei Darussalam and to safeguarding Brunei Darussalam's financial system and the interests of financial consumers. BDCB will also continue to actively monitor any suspicious or unlicensed financial activities in Brunei Darussalam.

**Brunei Darussalam Central Bank**

Date: 20 Syawal 1444H / 11 May 2023M

Reference: BDCB/COMMS/3

Brunei Darussalam Central Bank (BDCB) has four main objectives; to achieve and maintain domestic price stability; to ensure the stability of the financial system, in particular by formulating financial regulations and prudential standards; to assist in the establishment and functioning of efficient payment systems and to oversee them; and to foster and develop a sound and progressive financial services sector.