



PRESS RELEASE

AUTORITI MONETARI BRUNEI DARUSSALAM COUNTERS AND SERVICES

1. Autoriti Monetari Brunei Darussalam (AMBD) would like to inform the public of temporary disruptions to our public counters effective immediately, until further notice.
2. Please find below the details of our public counters and services.

Service/Desk	Operating Hours
Credit Bureau Services (Self-Inquiry Reports and Dispute Resolution)	CLOSED
AMBD Currency Gift Shop	CLOSED
AMBD Currency Gallery	CLOSED
AMBD Coin Deposit Machine	CLOSED
AMBD Financial Consumer Issues (Complaints Handling Desk)	OPEN VIA CORRESPONDENCE <i>The public may submit their complaints to FCI, AMBD, via email at fcj@ambd.gov.bn or by calling 2380007.</i>
Unclaimed Balances Counter	OPEN VIA CORRESPONDENCE <i>The public may still send unclaimed balances request via email. All information on the application may be found on our website at https://www.ambd.gov.bn/consumer/unclaimed-money</i>

3. For any other enquiries, the public may contact AMBD at 2388388 or email us at info@ambd.gov.bn.
4. AMBD would like to apologise for any inconvenience caused.

Autoriti Monetari Brunei Darussalam

Date: 22 Rejab 1441H/ 17 Mac 2020M

Reference: AMBD/COMMS/3