



PRESS RELEASE

THE RESUMPTION OF CREDIT BUREAU CUSTOMER SERVICE COUNTER

1. Autoriti Monetari Brunei Darussalam (AMBD) would like to inform the public that the Credit Bureau Customer Service counter, which provides the Self-Inquiry Report and Dispute Resolution service has resumed on Monday, 25 Ramadhan 1441 corresponding to 18 May 2020.
2. To ensure the health and safety of the visiting customers as well as the officers and staff on duty, AMBD is taking additional precautionary measures in accordance to the relevant guidelines in relation to Covid-19 issued by the Ministry of Health (MOH), including requiring visitors to scan BruHealth's QR code and limiting the number of concurrent visitors on premise.
3. The operating time for the Credit Bureau Customer Service Counter is as below:

Operating Time	Location
(During Ramadhan) MONDAY - THURSDAY 8.30am – 12.00pm Friday 8.00am – 10.30am	Autoriti Monetari Brunei Darussalam Level 7, Ministry of Finance and Economy Building Commonwealth Drive Bandar Seri Begawan BB3910 Brunei Darussalam
(After Ramadhan) MONDAY - THURSDAY 8.00am – 11.30am 1.45pm – 3.30pm FRIDAY 8.15am – 10.30am	

4. For any enquiries, members of the public may contact Credit Bureau AMBD via email at birokredit@ambd.gov.bn, or phone at 2233369 during office hours.

Autoriti Monetari Brunei Darussalam

Date: May 2020

Reference: AMBD/COMMS/3