



PRESS RELEASE

RESUMPTION OF AMBD CURRENCY GALLERY AND AMBD PUBLIC SERVICES

1. Autoriti Monetari Brunei Darussalam (AMBD) would like to inform the public that **AMBD Currency Gallery and Gift Shop**, **Financial Consumer Issues** (Complaints Handling Desk) and **Unclaimed Balances Counter** will resume their operations with immediate effect, while implementing the necessary precautionary measures, taking into considerations the guidelines on the practice of physical and social distancing issued by the Ministry of Health.
2. Those who wish to visit the AMBD Currency Gallery, purchase from the Gift Shop, or approach the above-mentioned counters are encouraged to contact AMBD first.
3. The operating hours and contact details are as below:

Service/Desk	Operating Hours	Contact details
AMBD Currency Gallery and Gift Shop	Monday, Wednesday & Thursday 8.30am – 11.30am 2.00pm – 4.00pm	Tel: 2382186 Email: cmu@amdb.gov.bn
AMBD Financial Consumer Issues (Complaints Handling Desk)	Monday – Thursday 8.30am – 11.30am 2.00pm – 4.00pm Friday 8.30am – 10.30am	Tel: 2380007 Email: fci@amdb.gov.bn
Unclaimed Balances Counter	Monday – Thursday 8.30am – 11.30am 2.00pm – 4.00pm Friday 8.30am – 10.30am	Tel: 2380975 Email: Banking.ucb@amdb.gov.bn

4. Please be informed that services via telephone and e-mail will also continue to operate. For other enquiries, members of the public may contact AMBD at 2388388 or e-mail info@ambd.gov.bn

Autoriti Monetari Brunei Darussalam

Reference : AMBD/COMMS/3

Date : 2 Zulhijjah 1441H/24 July 2020M