

PRESS RELEASE

PUBLIC TO EXERCISE HIGH CAUTION WITH PHISHING SCAMS

1. Autoriti Monetari Brunei Darussalam (AMBD) would like to advise the public to be cautious when dealing with emails requesting for sensitive information associated with their bank accounts.

2. AMBD has observed an increasing attempt in phishing scams targeting members of the public. The scams came in the form of emails allegedly sent from banks, asking customers to review or update their personal details, including information on their bank accounts, online banking user names and passwords. Some of the emails may include URL link or attachments, such as a PDF document or a word document that redirects customers to a phishing website. Customers who receive such emails are advised to not follow the instructions of the senders and should report them promptly to their banks.

3. AMBD would also like to advise the public to familiarize themselves with the characteristics of phishing scams to avoid from becoming a victim to the scam. Members of public are also advised to be wary and to always verify with their banks when receiving any suspicious emails from the banks.

4. For further enquiries and information, members of the public may contact AMBD at 2388388, email <u>info@ambd.gov.bn</u>, download the AMBD App, which can be downloaded from the 'AppStore' and the 'Google Playstore'; or AMBD's website at http://www.ambd.gov.bn; or by following AMBD on Instagram at @autoriti_monetari.

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