# WHY SHOULD YOU HAVE TRAVEL INSURANCE

#### GOING ABROAD IS FUN AND EXCITING ...

But what if ....

- Your flight gets delayed due to technical problems or bad weather?
- Your baggage gets delayed or stolen?
- You have an accident or fall sick?



Organizing a trip for yourself or with your loved ones is a universally enjoyable endeavor, allocating the time and effort to ensure everything goes as planned. The last thing you want for your trip is to have something bad and unexpected happening. Travel insurance is an important component of protection which covers oneself from the bad and unexpected and it is often overlooked by many. One might consider asking these questions before going abroad: Are you prepared to go on a trip without protection or coverage for many types of predicaments? What if medical expenses affect your holiday budget?

## What is Travel Insurance?

Travel insurance is a product designed to provide cover against personal accident, medical expenses, trip cancellations and delays, lost luggage, flight accident and other losses incurred during travelling, either on vacation, business or work related trip.

## Why buy travel insurance?

With the right travel insurance coverage, it can give you peace of mind throughout your trip, be it for work or holiday. The biggest costs that you can incur while travelling is medical expenses should you or your family member fall ill or become injured while abroad. Without travel insurance, you (or your family) could end up with a hefty medical bill that would affect and even jeopardize your whole plan for the trip.

## Guide to buying travel insurance

## 1. Ask yourself:

- Where am I going?
- How long am I going for?
- What am I going to do there?
- Am I taking valuable items?

• Do I have medical conditions?

Make a list of the persons or belongings you would need insurance coverage during your trip.

- 2. Things to look out for:
  - **Check the costs!!** Usually, lower prices means that you are covered less. Make sure you pay for the right travel policy for the right price.
  - Check your exclusions Always ask what is and is not covered in the travel policy.
  - **Beware of excess** It is the amount of an insurance claim that you have to pay first. E.g. if the policy has a \$50 excess and the claim is \$500, you will only receive \$450 from your insurer / takaful provider

## 3. Find out how to make a claim

- **Keep your policy with you** during your travels so that you can refer to important information regarding procedures.
- What proof do you need to make a claim? In cases of illness or hospitalisation, medical documents may be required. If baggage was delayed, proof from the airline and any receipts for necessities purchased while the baggage was delayed would be required.
- How to contact your insurer if you are overseas?

## Travel Insurance / Takaful Coverage

There are many travel policies offered by registered Takaful operators and insurance companies in Brunei Darussalam. Some airlines would also present to you the options to purchase travel insurance when you buy tickets online. This may seem convenient, but it is up to you to make sure the cover is what you need. Shopping around for the best, value for money insurance coverage is always wise.

The most common coverage offered in Brunei Darussalam would include:

Medical expenses from Personal Injury or Illness, Loss of goods, Theft, and Disruptions to your travel plans (E.g. delayed or cancelled flights).

Travel insurance usually would not cover:

Illness or injury from pre-existing medical conditions, injury from extreme sports, and loss or injury from acts of terrorism, war and prescribed natural disasters.

**Note**: Please check with your insurance/Takaful provider regarding your coverage and the endorsements available to you.

You may learn more about travel insurance or insurance in general by reading the "My Takaful and Insurance Book", which is available for download at www.ambd.gov.bn. To check for the list of registered Takaful operators and insurance companies, please visit <u>www.ambd.gov.bn</u> or download the AMBD Smartphone Application, which can be downloaded for free on both 'App Store' for iPhone users and 'Google Playstore' for Android users.

Prepared by: Autoriti Monetari Brunei Darussalam